

Terms and Conditions of your membership with Healesville Community Toy Library

Our Community

- In applying for membership of the Healesville Community Toy Libraries, members agree to abide by these Rules and its Constitution and to indemnify the Library, its committee, members and staff against all loss or liability, however caused, arising from any borrowing of any toys or other items.
- All members acknowledge that Healesville Community Toy Libraries are run and operated by a team of volunteers. Please treat all members of our community with respect.

Borrowing Toys

- General collection toys must be returned or renewed within 14 days of borrowing (excepting School Holiday closures). You can renew your toys for an additional 14 days online once by logging into your portal. You will not be able to borrow if you have an overdue toy on your account.
- You may borrow 4 toys and 2 puzzles at a time.
- Check toys to ensure that all pieces are present before you bring them out for play.
- If any missing pieces are not noted on the bag, please let us know.
- If any pieces are damaged, please do not attempt to repair, please let us know.
- Members are responsible for the toys they borrow. This includes but is not limited to the correct use of the toy, the age of the child playing with the toy, taking care with small parts and magnets, and taking care to ensure toys aren't left outside in the elements.
- Toys need to be returned in the condition that they were borrowed and with all pieces intact and the toy cleaned
- Members agree to receive communications by email and roster reminders via SMS
- Parents must ensure helmets and appropriate footwear are worn when riding toy library balance bikes or scooters. It is the member's responsible to provide their own helmet and ensure it is worn during use. Members agree to the terms of the waiver, release and indemnity for bicycles and scooters.

Duty

- Members are encouraged to volunteer. We will contact you once you have signed up as a member. The continue running of our toy library relies upon the work of volunteers, there are no paid staff.

Returning toys

- Before returning toys, members must ensure they are gently wiped clean.
- Fabric items such as cloth bags and costumes must be gently washed before return. Please refer to our toy cleaning policy.